



212 Service: The 10 Rules for Creating a Service Culture

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Someone once said, "Life is like a game of tennis. The player who serves well seldom loses." The same can be said for any business on the planet. There are many books written about service, however, our goals in this one is to keep it simple. 212° Service presents 10 simple, but engaging rules of service that can be read by every member of your team in less than 30 minutes.

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